

Address	Im Hackacker 15, 8902 Urdorf, Switzerland
Mail address	P.O. Box, CH-8902 Urdorf
Phone	+41-44-729 62 11
Fax	+41-44-729 66 36
Bank	Credit Suisse, 8070 Zurich, BC 4835 / SWIFT CRESCHZZ80A
Account no.	370501-21-4 CHF/IBAN CH65 0483 5037 0501 2100 4

www.mt.com/pro

To whom it may concern

Date	March 12, 2026
Reference	Robert Hergenrader
Mobile	+1 (202) 841 4291
E-mail	robert.hergenrader@mt.com

Update GPro 500 Firmware Issue - Corrective Action

Dear Valued Customers,

There is a technical issue downloading the file **MT-TDL 7.A0.00.4 O2**.

To obtain the file, please contact Johanna Weigel, johanna.weigel@mt.com, or Robert Hergenrader, robert.hergenrader@mt.com, and we will support you immediately.

Thank you for your continued trust and partnership.

Best regards,

Mettler-Toledo GmbH, Process Analytics



Robert Hergenrader
Head of Gas Analytics
INGOLD

METTLER TOLEDO