

Start-up Support X-ray Inspection



METTLER TOLEDO Safeline X-ray Service focuses on helping you to get the most out of your equipment and maximise your return on investment. We understand that the performance of your x-ray system is vital to your business as your operations need to run smoothly and produce the highest quality products.

What is Start-up Support?

As your global partner, Safeline X-ray offers local Start-up Support worldwide from trained field service staff.

Start-up Support provides you with an on-site, trusted advisor during the installation of an x-ray system to:

- Assist you to quickly learn how to operate your new x-ray system, saving you time, costs and ensuring maximum uptime of your production line.
- Provide you with customised on-site advice to your specific application and offer on-hand support during the production ramp up, compensating for the production process settling down.

Who Needs Start-up Support?

- New x-ray customers (this includes new to x-ray or new to Safeline X-ray having moved from a competitor).
- Customers who are upgrading from an existing x-ray system.

How Can Start-up Support Benefit Your Business?

A qualified x-ray technician will be on-site to support you with the integration of your x-ray system into your existing production line and:

- **Fine tune your product settings** - setting changes are often required during production ramp up, Safeline X-ray engineers will be on-site to advise, **ensuring quick installation.**
- **Advise how to handle your products** - benefit from experienced on-site, customised advice when handling your product, while fine tuning your new production process, **increasing uptime.**
- **Provide customised operator training** - ensuring staff familiarise themselves with the x-ray system quicker, **saving costs** on additional training and **avoiding operator errors.**
- **Support with maintenance routines** - benefit from tailored support and advice when fine tuning your new production and maintenance processes, assisting with **maximising production line up-time.**
- **Recommend spare parts** - customised advice on which spare parts to hold on-site to ensure maximum production up-time, **increasing Operational Equipment Effectiveness (OEE).**
- **Assist with setting up your communications and connectivity solutions** - multiple connectivity options offers the correct solution for your business, showcase due diligence to your customer by offering **complete traceability of your products.**



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Subject to technical changes
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Printed in the UK

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