

RaininService

Pipette Calibration Order Form

Step 1 Service Plans

Product Name	Standard	Advanced	Accredited+		
			Accredited ISO 17025 ¹	ISO 8655-7	ISO 8655-6
As-found Calibration (volumes x weighings)	n/a	2 x 4	3 x 4	3 x 10	3 x 10
As-returned Calibration (volumes x weighings)	2 x 4	2 x 4	3 x 10	3 x 10	3 x 10
Pipette Type	QTY				
Single channel		17800031 <input type="checkbox"/>	17800040 <input type="checkbox"/>	17800048 <input type="checkbox"/>	30626325 <input type="checkbox"/>
8 channels (all)		17800096 <input type="checkbox"/>	17800105 <input type="checkbox"/>	17800113 <input type="checkbox"/>	30626328 <input type="checkbox"/>
12 channels (all)		17800131 <input type="checkbox"/>	17800140 <input type="checkbox"/>	17800148 <input type="checkbox"/>	30626331 <input type="checkbox"/>
Specifications		As Found		As Returned	
ISO Reference Tolerance ²		<input type="checkbox"/>		<input type="checkbox"/>	
Manufacturer		<input type="checkbox"/>		<input type="checkbox"/>	
Custom ³		<input type="checkbox"/>		<input type="checkbox"/>	

¹ Includes Measurement Uncertainty, which is not included in PASS/FAIL determination.

² Reference tolerances are the same for all plans, but only labeled as ISO 8655 for Accredited+.

³ Must be supplied with each order and may not exceed the capability of the pipette.

Step 2 Service Interval

Annual 6 Months 3 Months Other _____

Step 3 Optional Services (Additional fees apply)

- DNA and RNase-off decontamination – single channel (17800171)
- DNA and RNase-off decontamination – multichannel (17800401)
- ISO 17025 Certificate 24 hour rush service (31039485)
- PDF Calibration Certificate Paper Calibration Certificate

Step 4 Decontamination Policy

If your organization maintains a current master service agreement with Mettler-Toledo Rainin, LLC and an acceptable decontamination process is specified within such agreement, no signature is required on this form for certification of decontamination.

I certify that my pipettes are free of biological, chemical and radiological contaminants.

Signed _____ Date _____

Credit card information will be destroyed after processing.

Step 5 Payment Method

Visa Amex MasterCard Purchase Order (please attach)

Credit Card or PO No. _____

Credit Card Expiration	Your Reference Number (optional)
Month: _____	Year: _____
Rainin Use Only	Promo Code/Voucher No.

800 4 Rainin (800 472 4646) RaininService.com

Step 6 Billing

Company	_____
Cardholder Name	_____
Address 1	_____
Address 2	_____
Address 3	_____
City, State, ZIP	_____
Quote No.	_____

For current pricing, visit www.mt.com/RaininServicePricing

I need an estimate if additional parts/repairs are needed.

Note: We will gladly design a custom plan to meet your unique needs.
For complete Terms & Conditions, visit www.mt.com/CalTC

Orders without payment information will not be processed.

Step 7 Shipping

Contact Name	_____
Phone Number	_____
Email	_____

Shipping address same as Billing address

Organization	_____
Address 1	_____
Address 2	_____
Address 3	_____
City, State, ZIP	_____

By submitting this service request I agree to the METTLER TOLEDO standard Terms and Conditions of Sale, which can be accessed at www.mt.com/legal and are incorporated herein by reference. If your organization maintains a current master service agreement with Mettler-Toledo, LLC, the Terms and Conditions of that master agreement will supersede the standard terms and Conditions of Sale as described above and referenced within this pipette calibration order form.

Step 8 Service Centers

7500 Edgewater Drive, Oakland, CA 94621
150 Wells Avenue, Newton, MA 02459
5955 Mira Mesa Boulevard, Suite A, San Diego, CA 92121
200 Rittenhouse Circle East, Unit 2, Bristol, PA 19007

Standard Turnaround

1-25 single channels is 48 hours (in house)
26+ single/multi-channels is 72 hours (in house)

Special Instructions:

METTLER TOLEDO

RaininService

Convenient Mail-in Calibration Service

Rainin makes it easy to get fast reliable service and calibration, guaranteed!

- Quick turnaround, with four ISO 17025 accredited service labs across North America
- We service all brands of pipettes – most with manufacturers' original parts (Rainin®, Eppendorf®, Gilson®, Integra®, Thermo Fisher®, Sartorius®)
- ISO 8655 Part 6 is the gold standard for gravimetric testing
 - Tight environmental controls are maintained
 - Best service plan for reduced risk of results
- Part 7 allows for deviations and ideal for onsite service
- We service all pipettes – single channels, multichannels and all Rainin benchtop pipettors
- Free inbound shipping
 - 4 or more, request our free return kit
 - 3 or fewer, or in a rush, pack them yourself and print a complimentary inbound shipping label at mt.com/RaininServiceLabels

Service Plans

All plans include:

- Full preventive maintenance (PM) with seal replacement or restoration
- Liquid leak test on all nozzles
- Adjustment to manufacturer's tolerances
- Calibration certificate with detailed results
- Calibration label

Standard	Advanced	Accredited	Accredited+ ISO-7	Accredited+ ISO-6
Labs with basic service needs 	When prior performance matters 	Complete ISO 17025 documentation 	ISO 8655-7 and 17025 compliance 	ISO 8655-6 and 17025 compliance 



As Found	N/A	4 Test weighings @ 10, 100%	4 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%
As Returned	4 Test weighings @ 10, 100%	4 Test weighings @ 10, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%
Preventive Maintenance	Yes	Yes	Yes	Yes	Yes
Calibration Certificate	Non-accredited	Non-accredited	Accredited	Accredited	Accredited
Compliance	SOPs based on ISO 8655	SOPs based on ISO 8655	SOPs based on ISO 8655	ISO 8655-7:2022	ISO 8655-6:2022