

Pipette Calibration Order Form

800 4 Rainin (800 472 4646) RaininService.com

Step 1 Service Plans

Product Name	Standard	Advanced	Accredited ISO 17025 ¹	Accredited+	
				ISO 8655-7	ISO 8655-6
As-found Calibration (volumes x weighings)	n/a	2 x 4	3 x 4	3 x 10	3 x 10
As-returned Calibration (volumes x weighings)	2 x 4	2 x 4	3 x 10	3 x 10	3 x 10
Pipette Type	ATV				
Single channel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8 channels (all)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12 channels (all)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Specifications

	As Found	As Returned
ISO Reference Tolerance ²	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturer	<input type="checkbox"/>	<input type="checkbox"/>
Custom ³	<input type="checkbox"/>	<input type="checkbox"/>

¹ Includes Measurement Uncertainty, which is not Included in PASS/FAIL determination.

² Reference tolerances are the same for all plans, but only labeled as ISO 8655 for Accredited+.

³ Must be supplied with each order and may not exceed the capability of the pipette.

Step 2 Service Interval

☐ Annual ☐ 6 Months ☐ 3 Months ☐ Other _____

Step 3 Optional Services (Additional fees apply)

- ☐ DNA and RNase-off decontamination – single channel (17800171)
☐ DNA and RNase-off decontamination – multichannel (17800401)
☐ ISO 17025 Certificate ☐ 24 hour rush service (31039485)
☐ PDF Calibration Certificate ☐ Paper Calibration Certificate

Step 4 Decontamination Policy

If your organization maintains a current master service agreement with Mettler-Toledo Rainin, LLC and an acceptable decontamination process is specified within such agreement, no signature is required on this form for certification of decontamination.

☐ I certify that my pipettes are free of biological, chemical and radiological contaminants.

Signed _____ Date _____

Credit card information will be destroyed after processing.

Step 5 Payment Method

☐ Visa ☐ Amex ☐ MasterCard ☐ Purchase Order (please attach)

Credit Card or PO No. _____

Credit Card Expiration	Your Reference Number (optional)
Month: _____ Year: _____	
Rainin Use Only	Promo Code/Voucher No.

Step 6 Billing

Company	
Cardholder Name	
Address 1	
Address 2	
Address 3	
City, State, ZIP	
Quote No.	

 For current pricing, visit www.mt.com/RaininServicePricing
☐ I need an estimate if additional parts/repairs are needed.

 Note: We will gladly design a custom plan to meet your unique needs.
 For complete Terms & Conditions, visit www.mt.com/CalTC

Orders without payment information will not be processed.

Step 7 Shipping

Contact Name	
Phone Number	
Email	

☐ Shipping address same as Billing address

Organization	
Address 1	
Address 2	
Address 3	
City, State, ZIP	

By submitting this service request I agree to the METTLER TOLEDO standard Terms and Conditions of Sale, which can be accessed of www.mt.com/legal and are incorporated herein by reference. If your organization maintains a current master service agreement with Mettler-Toledo, LLC, the Terms and Conditions of that master agreement will supersede the standard terms and Conditions of Sale as described above and referenced within this pipette calibration order form.

Step 8 Service Centers

7500 Edgewater Drive, Oakland, CA 94621
 150 Wells Avenue, Newton, MA 02459
 5955 Mira Mesa Boulevard, Suite A, San Diego, CA 92121
 200 Rittenhouse Circle East, Unit 2, Bristol, PA 19007

Standard Turnaround

1-25 single channels is 48 hours (in house)
 26+ single/multi-channels is 72 hours (in house)

Special Instructions:

RaininService

Convenient Mail-in Calibration Service

Rainin makes it easy to get fast reliable service and calibration, guaranteed!

- Quick turnaround, with four ISO 17025 accredited service labs across North America
- We service all brands of pipettes – most with manufacturers’ original parts (Rainin®, Eppendorf®, Gilson®, Integra®, Thermo Fisher®, Sartorius®)
- ISO 8655 Part 6 is the gold standard for gravimetric testing
 - Tight environmental controls are maintained
 - Best service plan for reduced risk of results
- Part 7 allows for deviations and ideal for onsite service
- We service all pipettes – single channels, multichannels and all Rainin benchtop pipettors
- Free inbound shipping
 - 4 or more, request our free return kit
 - 3 or fewer, or in a rush, pack them yourself and print a complimentary inbound shipping label at mt.com/RaininServiceLabels

Service Plans

All plans include:

- Full preventive maintenance (PM) with seal replacement or restoration
- Liquid leak test on all nozzles
- Adjustment to manufacturer’s tolerances
- Calibration certificate with detailed results
- Calibration label



Standard	Advanced	Accredited	Accredited+ ISO-7	Accredited+ ISO-6
Labs with basic service needs	When prior performance matters	Complete ISO 17025 documentation	ISO 8655-7 and 17025 compliance	ISO 8655-6 and 17025 compliance
Perfect for Academic R&D Research Labs	Pharma Biotech Clinical Research Labs	GLP/GMP, Regulated Labs	GLP/GMP, Regulated Labs	GLP/GMP, Regulated Labs

As Found	N/A	4 Test weighings @ 10, 100%	4 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%
As Returned	4 Test weighings @ 10, 100%	4 Test weighings @ 10, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%	10 Test weighings @ 10, 50, 100%
Preventive Maintenance	Yes	Yes	Yes	Yes	Yes
Calibration Certificate	Non-accredited	Non-accredited	Accredited	Accredited	Accredited
Compliance	SOPs based on ISO 8655	SOPs based on ISO 8655	SOPs based on ISO 8655	ISO 8655-7:2022	ISO 8655-6:2022