



Important Update - Effective Oct. 1, 2025: Please Update Your Service Purchase Orders & Payment Information with METTLER TOLEDO Information

Dear Customer,

Last year, we announced that we were acquired by METTLER TOLEDO. Product sales have already transitioned over to Mettler Toledo's SAP platform and service will be transitioning on Oct. 1, 2025.

Going forward, all service PO's should be emailed to service@kennedyscales.com along with updating our name to: Mettler Toledo, LLC

Also, effective Oct. 1st, please update our banking information with the following information (see also [MT Payment Info](#)):

Mettler Toledo, LLC
JP Morgan Chase Bank
Routing #: 071000013
Account #: 1084367

W9: [MT W9](#) for our updated W9 form for your records

Memorandum of Insurance: [MOI](#)

Kennedy Scales will continue to operate from its current location, and its mailing address and general contact will remain the same.

We look forward to continuing to focus on what has always been our number one priority - You, our customer! Should you have any questions, please do not hesitate to contact us.

Sincerely,

Brian Hall
IND Area Service Leader
METTLER TOLEDO North America
Main: 763-784-1022
Service Scheduling: 763-235-2766