

Why choose METTLER TOLEDO?

When it comes to choosing a pipette service provider, there are many things to consider.

But, consider this.

METTLER TOLEDO is an expert in the service and manufacturing of pipettes, as well as the undisputed expert in weighing. This ensures that your pipettes will be calibrated not only to the highest regulatory standards (depot and on-site service are 17025 certified), but also by the world's most precise weighing equipment, METTLER TOLEDO balances.

So, why would you trust your pipette service to anyone else?

METTLER TOLEDO vs. Other Service Providers

	METTLER TOLEDO	COMPANY A	COMPANY B	
Basic Service	■	■	■	As found: gravimetric evaluation as received from your facility
	■	■	■	Inspection: thorough evaluation of pipette functionality
	■	■	■	Sealing system: visual and pressurized air-leak test
	■	■	■	Service: cleaning, calibration and adjustment if necessary
	■	■	■	As returned: gravimetric evaluation to manufacturer's specifications
	■	■	■	Documentation: pipette label, report/certificate, pipette history
Extras	■	NO	NO	Parts included
	■	NO	NO	Shipping to and from depot included
	■	?	?	Proven 48 hour turnaround time
	\$48	\$76	\$56	

Pipette Service



TotalCare® Pipette Service

Increased Accuracy

Quick Turnaround

Service Warranty

All Brands Serviced

www.mt.com/pipetteservice

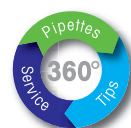
For more information

TotalCare® Service for Outstanding Pipette Performance

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Specifications subject to change without notice
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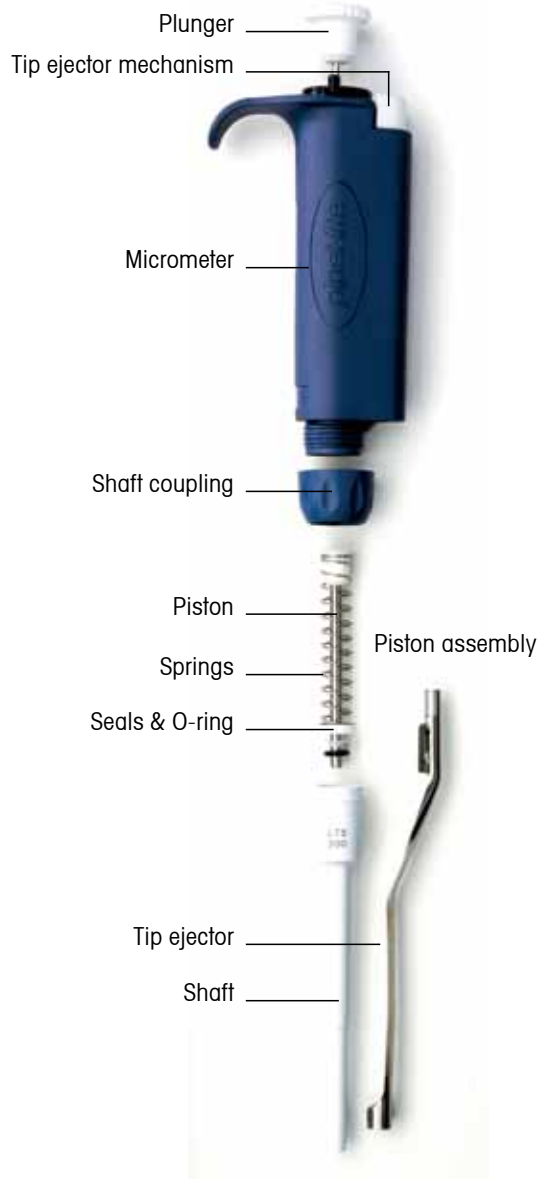
METTLER TOLEDO

Onsite and Depot Service Plans

An Ounce of Prevention

"An ounce of prevention is worth a pound of cure." – Ben Franklin

At METTLER TOLEDO and Rainin, we're big fans of Ben Franklin and his simple, proactive approach. Using his advice, we've developed a simple goal: Reduce the additional stress and cost that comes from out-of-tolerance pipettes by preventing these situations before they occur.



On-site PM	CalPM A	CalPM B	CalPM B EMO*	
■	■	■	■	Depot and repair available
■	■	■	■	Annual replacement of parts or regreasing included
■	■	■	■	"As Found" test data
■	■	■	■	"As Left" test data
■	■	■	■	ISO9001 calibration certificate
■	■	■	■	ISO17025 calibration certificate (additional charge)
■	■	■	■	48-hour turnaround (in depot)
■	■	■	■	Same day turnaround (on-site)
■	■	■	■	PM's and calibrations completed to strictest guidelines
■	■	■	■	Leakage and functional testing
■	■	■	■	Free shipping to and from depot
■	■	■	■	On-site service at customer lab, 12-point inspection
■	■	■	■	Monitored environment
■	■	■	■	Reminder notice for scheduled service
■	■	■	■	12-month warranty on labor and parts

*EMO = Extended Measurement Option

Maintenance Activity	Benefit
Replace worn seals, shafts and pistons	Reduces risk of break downs
Pipette cleaning and greasing	Ensures smooth and ergonomic operation
Pressurized leak test	Maintains seal integrity



We service **ALL** pipette models and manufacturers, even **MULTICHANNEL PIPETTES!**

METTLER TOLEDO offers tailored On-site Service packages, for the entire range from the cost-effective On-site PM solution to the all-inclusive Cal PM B with EMO option.

	Customer Requirements	Customer Benefits
On-site PM	<ul style="list-style-type: none"> On-site Preventive Maintenance (PM) No certification requirement High pipette reliability Cost-effective solution Pipette quality report 	<ul style="list-style-type: none"> PM prevents pipette failure Convenience of on-site service Control unexpected expenses Basic documentation
CalPM A	<ul style="list-style-type: none"> Calibration Comply with tight budget Testing to specifications Documented certification 	<ul style="list-style-type: none"> Lower cost option Guaranteed to ISO 8655 specifications Reliable pipettes
CalPM B	<ul style="list-style-type: none"> Calibration plus PM Highest pipette reliability Certified accuracy & precision Reduced control frequency Satisfy GMP/GLP requirements 	<ul style="list-style-type: none"> Stop pipette failure Maximized research time Fast turnaround of pipettes resulting in high availability GMP/GLP documentation with traceable results "As Found" & As Returned" data
CalPM B EMO	<ul style="list-style-type: none"> Calibration plus PM with Extended Measurement Option 3 volumes, 10 weighings Satisfies GMP/GLP requirements Highest pipette reliability Certified accuracy & precision 	<ul style="list-style-type: none"> Highest level of data GMP/GLP documentation "As Found" & As Returned" data Guaranteed to ISO 8655 specifications

Pipettes and GMP/GLP Compliance

GMP/GLP standards require manufacturers of foods, drugs, medical devices, and biological products to calibrate, clean, and maintain instruments (including pipettes) at suitable intervals. Consult METTLER TOLEDO to set up a tailored service plan for your pipettes. In comparison to other service providers, it is the most comprehensive and affordable plan available.