



Depot Service Request Form

To check the status of an order or for more information, call 1-800-METTLER (638-8537)

Contact Information		<input type="checkbox"/> Same as Shipping Address
Contact Name	Company	
Shipping Address	Billing Address	
Phone	Email	

Payment Information	
Purchase Order / Credit Card Number	
Name on Credit Card	Expiration Date

Select Calibration Interval: 3 Months 6 Months Annual Other: _____

ISO 17025 Compliant Certificates Available: Add \$12 per pipette

Pipette Cleaning and Decontamination Service: (D-Clean removes DNA Contamination, R-Clean removes RNase contamination)
<input type="checkbox"/> D-Clean (\$12 per pipette) <input type="checkbox"/> R-Clean (\$12 per pipette) <input type="checkbox"/> DR-Clean: D-Clean + R-Clean (\$18 per pipette). BEST VALUE!

A shipping and handling fee of \$19.50 will be applied to orders of 4 or less pipettes.

Pipette Qty	Plan	Catalog No.	Program	Pipette Channels	As Found Data			As Returned Data			List Price**
					Vol. Settings	Weighings	Channels	Vol. Settings	Weighings	Channels	
	DSPM	DSPM	Single	1	N/A			N/A	N/A	N/A	\$ 35
		DSPM-M	Multi ALL	8 or 12	N/A			N/A	N/A	N/A	67
	Plan A	PA	Single	1	N/A			2	4	1	\$ 50
		PA-M	Multi ONE	8 or 12	N/A			2	4	Center*	76
		PA-M8	Multi ALL	8	N/A			2	4	8	111
		PA-M12	Multi ALL	12	N/A			2	4	12	146
	Plan B	PB	Single	1	2	4	1	2	4	1	\$ 56
		PB-M	Multi ONE	8 or 12	2	4	Center*	2	4	Center*	84
		PB-M8	Multi ALL	8	2	4	8	2	4	8	151
		PB-M12	Multi ALL	12	2	4	12	2	4	12	193
	Plan B w/ EMO	PE	Single	1	3	4	1	3	10	1	\$ 71
		PE-M	Multi ONE	8 or 12	3	4	Center*	3	10	Center*	100
		PE-M8	Multi ALL	8	2	4	8	2	10	8	224
		PE-M12	Multi ALL	12	2	4	12	2	10	12	260
	Plan B w/ EMO, EP	PE-M8-P	Multi ALL	8	3	4	8	3	10	8	\$ 297
		PE-M12-P	Multi ALL	12	3	4	12	3	10	12	338

EMO = Extended Measurement Option EP = Plus Plan
 *Full gravimetric evaluation is done on (1) center channel only. All other channels receive one weighing at nominal volume.
 **Includes PM parts and labor. 12- and 24-channel pipettes: request a quote. Additional Charges: If incoming pipettes fail functional inspection for reasons not covered under preventative maintenance, repairs will be made for additional charge of labor plus parts.
Please ensure that power supply is sent with unit.
 Turnaround: 48 hours in Service Center (Except for Multi ALL, Plan B w/ EMO and custom orders).

Please ensure complete decontamination of radioactive and biohazards of pipettes.
Ship in a secure package by FedEx, UPS, or other insurable means to:

METTLER TOLEDO SERVICE CENTER
2915 Argentia Road, Unit #6, Mississauga, ON L5N 8G6



- Customer SOP on file
- Provide Estimate (may delay turnaround)
- Special Instructions

