

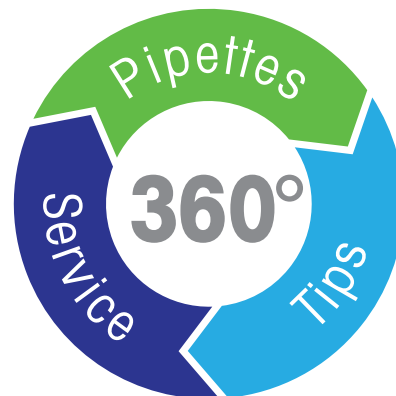
## Pipette Calibration Mail-in or Onsite Service

### Guarantee Performance with Pipetting 360°

Pipetting is a system: the pipette, the tip and periodic calibration.

- Quality, performance and extraordinary comfort are why Rainin pipettes are industry leading.
- Rainin pipette shafts and tips are designed to work together, so they load smoothly and comfortably.
- For calibration or service, no one is more experienced or knowledgeable about your Rainin pipette than your METTLER TOLEDO service technician.

**Why risk your research with poor pipetting performance? For your pipetting system, choose METTLER TOLEDO pipettes and service!**



### Choose the Right Service Offering for Your Specific Operation

Whether you choose CalibrateLab mail-in service or CalibrateOnsite, you can trust Rainin for highly-trained technicians, state-of-the-art equipment and ISO 17025-accredited pipette calibration.

#### CalibrateLab

- Convenient mail-in service – No scheduling required
- 72-hour service turnaround
- ISO 17025 accredited by A2LA
- Calibrated to manufacturers' tolerances
- Controlled temperature, humidity, vibration controls
- METTLER TOLEDO MCP multichannel balances – we test every channel on multichannel pipettes

#### CalibrateOnsite

- We come to you
- Eliminate chain-of-custody concerns
- Nationwide service capability
- ISO 17025 accredited by A2LA
- Calibrated to ISO 8655 on-site standard tolerances
- METTLER TOLEDO certified balances
- Minimal downtime
- Calibration in the environment where pipettes are used



**METTLER TOLEDO**

## CalibrateLab Convenient Mail-in Calibration Service

METTLER TOLEDO Service makes it easy to get fast reliable service and calibration, performed in an environment controlled for temperature, vibration and humidity. Features and benefits of using our CalibrateLab include:

- Quick 72 hour turnaround to get your pipettes back quickly and minimize downtime
- We service all brands of pipettes – most with manufacturers' original parts (Eppendorf, Gilson, Thermo Fisher, Sartorius, etc.)
- We service all pipette types – single channels, multichannels and Liquidator 96

All Plans Include:

- Full preventive maintenance
- Liquid leak test on all nozzles
- Adjustment to manufacturer's tolerances
- Calibration certificates with detailed calibration results
- Calibration label

|                          | Standard                                                                                                                         | Advanced                                                                                                                        | Accredited                                                                                                                             |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
|                          | Perfect for labs with routine service needs<br> | For labs where prior performance matters<br> | When complete ISO 17025 documentation is needed<br> |
| Preventive Maintenance   | ✓                                                                                                                                | ✓                                                                                                                               | ✓                                                                                                                                      |
| As Found                 | N/A                                                                                                                              | 4 test weights @ 10% 100%                                                                                                       | 4 test weights @ 10% 50% 100%                                                                                                          |
| As Returned              | 4 test weights @ 10% 100%                                                                                                        | 4 test weights @ 10% 100%                                                                                                       | 10 test weights @ 10% 50% 100%                                                                                                         |
| Calibration Certificates | Standard Certificate                                                                                                             | Standard Certificate                                                                                                            | ISO 17025 Certificate                                                                                                                  |

## CalibrateOnsite Calibration Service in Your Lab

METTLER TOLEDO Service makes it easy to receive state-of-the-art ISO 17025 pipette service right in your lab on all brands of pipettes. Features and benefits of using our CalibrateOnsite include:

- Full preventive maintenance brought to you, greatly minimizing downtime
- Liquid leak test
- Calibration to ISO 8655 on-site standard tolerances

|              | Basic                                                                                                                        | Standard                                                                                                                           | Advanced                                                                                                                          | Accredited                                                                                                                               |
|--------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
|              | When measurement data is not required<br> | Perfect for labs with routine service needs<br> | For labs where prior performance matters<br> | When complete ISO 17025 documentation is needed<br> |
| PM           | ✓                                                                                                                            | ✓                                                                                                                                  | ✓                                                                                                                                 | ✓                                                                                                                                        |
| As Found     | N/A                                                                                                                          | N/A                                                                                                                                | 4 test weights @ 10% 100%                                                                                                         | 4 test weights @ 10% 50% 100%                                                                                                            |
| As Returned  | 4 test weights @ 10% 100%                                                                                                    | 4 test weights @ 10% 100%                                                                                                          | 4 test weights @ 10% 100%                                                                                                         | 10 test weights @ 10% 50% 100%                                                                                                           |
| Certificates | N/A                                                                                                                          | Standard Certificate                                                                                                               | Standard Certificate                                                                                                              | ISO 17025 Certificate                                                                                                                    |

### METTLER TOLEDO

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For more information

Subject to technical changes.

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