

Industrial Services



In-plant maintenance services

- Ensure uptime
- Enhance performance
- Maintain compliance
- Extend equipment life

Essential Services
For Continued Success

METTLER TOLEDO

Planned Maintenance

Operate with Confidence

Using METTLER TOLEDO preventive maintenance and periodic calibration services ensures that your equipment is always operating at peak performance, for results that meet productivity, quality and regulatory requirements.

Maintenance Benefits

Weighing is critical in many manufacturing and logistical processes, and industrial environments are tough on weighing equipment. If scales fail or deliver inaccurate measurements, you risk production downtime, poor product quality, regulatory non-compliance, increased liability and potential profit losses. Our know-how means that we perform maintenance and calibration better than anyone else. Let us help to ensure that your processes are running smoothly and in compliance with requirements.

Planned Maintenance



METTLER TOLEDO Service offers preventive maintenance options that consider your manufacturing environment, equipment use, duty-cycle, operation procedures and weighing process criticality. Let us help determine the optimal type and frequency of maintenance services.

Health Inspections



If you are unsure of the performance, safety or reliability of your weighing equipment, we offer equipment Health Inspections to check, test and report on its condition. We also make recommendations on any needed services to return your equipment to a suitable level of performance and reliability.

Calibration and Certification



The only way to ensure that measurements deliver acceptable cost, quality and revenue results is to choose the right procedure to periodically re-calibrate your scale. We can help you determine and execute the method best suited to your quality and regulatory needs.



Benefits of Timely Maintenance and Calibration:

- Avoid unexpected, costly downtime and repairs
- Achieve performance that meets process requirements
- Improve quality with higher accuracy measurements
- Ensure compliance with regulatory and industry standards
- Avoid product giveaway due to inaccuracies
- Diminish overcharges on receipts due to inaccuracies
- Reduce liability and potential recalls due to quality issues
- Maximize equipment life and return on investment

METTLER TOLEDO Service

METTLER TOLEDO Maintenance Plans

| Service | Basic Care | Standard Care | Comprehensive Care |
|--|------------------------------------|---------------|--------------------|
| Full Preventive Maintenance On Site Basic cleaning Inspection for wear or damage Verification of operational performance | • | • | • |
| Discounted Repair Labor Reduced labor cost for needed repairs | • | | |
| Travel Coverage Normal travel for maintenance and repairs | • | • | • |
| Repair Labor Coverage Labor included for needed repairs | | • | • |
| Repair Spare Parts Coverage Spare Parts included for needed repairs | | | • |
| Calibration and Certification A variety of procedures and certificates meeting quality system and industry and regulatory requirements – see back. | Selected according to requirements | | |

Additional maintenance services include:

Preventive Maintenance

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| Basic PM | Includes visual inspection and tests to determine the operational condition of the equipment. |
| Full PM | Provides comprehensive inspection and tests to ensure the operational condition of the equipment. |
| Health Inspection | Assess the current state of the equipment and document the condition with services recommended to improve performance. |

Calibration and Certification

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| Basic Test Report | A basic assessment that a weighing device was checked and meets requirements, allowing multiple device tests on the same certificate with up to four test points per device. |
| Calibrate Local | Delivers a calibration certificate based on the Handbook 44, OIML or other local testing procedures and tolerances. |
| Calibrate ISO17025 | Documents the results of the assessment of weighing performance using third-party accredited procedures. |
| Calibrate SCC | The highest level of calibration procedure (metric only), for regulated applications, determining and documenting accuracy. |

Training

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| GWP [®] Verification | Assessment of suitability of scale to process accuracy requirements, providing Measurement Uncertainty and Minimum Weight. |
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Training

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| Train Customized | Provides personnel with an in-depth training according to your unique requirements. |
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Repair Services

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| On Site Repair | METTLER TOLEDO performs diagnostics and repair of the device at its place of use at your site. |
| Depot Repair | Send the device to a METTLER TOLEDO repair center for diagnostics and repair. |

Business Support Services

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| Upgrades | Retrofit existing equipment with new technology to improve weighing process accuracy and reliability. |
| Refurbishment | Return existing equipment back to original performance and reliability. |

Calibration with MiraCal

MiraCal software ensures that all calibration tests are performed uniformly, eliminating any potential for human error. The computer-generated certificates are easily archived and managed. Have total confidence that your scales are within specification – and that your auditor knows it too.

www.mt.com/service

For more information

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