

Basic Care

The first step to minimize risks



With our Basic Care package, you ensure continuous productivity and reduce the risk of equipment downtime. Profit from discounted, priority intervention in the event of a needed repair.

Our Basic Care package is your entry-level solution for preventive maintenance, ensuring the basic uptime of your equipment with a periodic, pre-planned intervention. Cleaning and testing procedures identify possible deterioration of your equipment long before it fails. Avoiding the impact of wear and tear also helps you to maximize the lifetime of your equipment.

And in case a repair is needed, you benefit from discounted labor pricing.

Get the following benefits with Basic Care:

Inspection of your equipment

Avoid unexpected and costly downtime and repairs with periodic cleaning and inspection of all mechanical and electronic components.

Equipment operational testing

Efficient testing is performed to identify and diagnose equipment problems and to confirm that maintenance measures have been effective.

Preferred service intervention

You won't have to wait for the next available service time slot because you receive priority assistance.

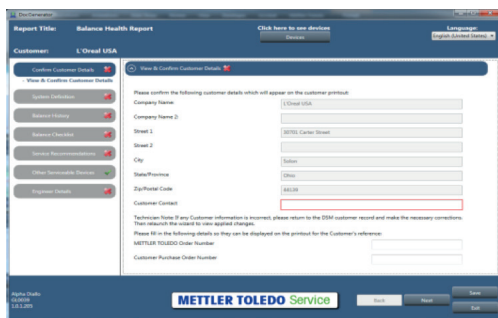
Discounted repair labor

In case of a break-down of your equipment, you will profit from reduced pricing on repair labor.

The Basic Care Package provides you with following maintenance coverage:

Coverage		Basic Care
Maintenance	Check the power cable and the power supply for damage	■
	Check proper function of the power switching circuits	■
	Inspect the housing and gaskets for damage, moisture ingress, chemical contamination, cracks and scratches, etc.	■
	Confirm that connectors and interfaces are tight and undamaged and inspect for signs of corrosion or oxidation	■
	Inspect the display, keypad or touchscreen for any damage or missing pixels; check functionality of user interface	■
	Inspect any protective cover, if applicable	■
	Perform external and internal cleaning	■
	Perform operational testing to guarantee correct basic functionality	■
	Recommend replacement of any components that are in poor condition, excessively worn or malfunctioning	■
	Additional benefits	In case of break-down, receive reduced pricing on repair labor
Scheduling priority for faster technician intervention		■
Options	Calibration and Certificates – selected according to your specific industry and regulatory requirements	

METTLER TOLEDO preventive maintenance services ensure that your equipment is always operating at peak performance. Our standardized programs provide you with traceable results and documentation. We record all inspection details for you correctly and uniformly, at all times – independent of technician or location.



Automated performance tools

No hassle. No errors. No missing documentation. With our automated reporting system, you are assured of readily available digital documentation and storage.

METTLER TOLEDO Service

www.mt.com/service

For more information



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