# **Comprehensive**Care

The Comprehensive Care Package provides you with following specific maintenance coverage:

Coverage		Comprehensive Care
Maintenance	Check the power cable and the power supply for damage	
	Check proper function of the power switching circuits	
	Inspect the housing and gaskets for damage, moisture ingress, chemical contamination, cracks and scratches, etc.	•
	Inspect that connectors and interfaces are tight and undamaged and for signs of corrosion or oxidation	•
	Inspect the display, keypad or touch screen for any damage or missing pixels, check functionality of user interface	•
	Inspect any protective cover, if appliable	•
	External and internal cleaning	•
	Operational testing to guarantee correct basic functionality	
	Recommend replacement of any components that are in poor condition, excessively worn or malfunctioning	•
Additional benefits	Full labor and spare parts coverage in case of needed repairs	
	Priority access to our technical assistance Hotline	
	Scheduling priority over non-contract customers	
Options	Calibration and Certificates – selected according to your specific industry and regulatory requirements	

METTLER TOLEDO preventive maintenance services ensure that your equipment is always operating at peak performance. Our standardized programs provide you with traceable results and needed documentation to record all inspection details correctly and uniformly, at all times – independent of technician or location.



### Automated performance tools

No hassle. No errors. No missing documentation. With our automated reporting system, you can be assured of readily available digital documentation and storage.

# **METTLER TOLEDO** Service

# www.mt.com/service

# **Care Packages**





# Maximize Uptime and optimize performance – with our «Comprehensive Care» maintenance plan you avoid risk and protect your equipment against downtime, performance issues and unexpected repair labor and material costs.

Our Comprehensive Care package ensures maximum uptime and optimum performance at a fixed price. Also, profit from full cost control on maintenance and repairs.

The full coverage of our comprehensive offering gives you privileged access to our extensive expertise by offering one solution for maintenance, consulting and reliability with full budget control.

Stay fully protected against any unexpected costs and get the following benefits with Comprehensive Care:



Mettler-Toledo AG Laboratory & Weighing Technologies CH-8606 Greifensee, Switzerland Phone +41 44 944 22 11 Fax +41 44 944 30 60

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For more information



# **Comprehensive Care** Maximize your benefits

# Inspection of your equipment

Avoid unexpected and costly downtime and repairs with periodic cleaning and testing of mechanical and electronic components.

# Equipment operational testing

Testing is performed to identify and diagnose equipment problems and to confirm that repair measures have been effective.

### **Preferred service intervention**

You won't have to wait for the next available service time slot since you receive priority scheduling and technical hotline assistance.

## Coverage of labor and spare part costs Avoid unexpected and unplanned labor and parts costs in case of a repair of your equipment.

